

### What is Extended Access?

For licensees with a standard MMO service, the maximum amount of time that an NLA article can be accessed is 28 days for print content or 100 days for web content. All licensees are currently not permitted to create an archive or library of any NLA content.

Extended Access is an optional extension available to all NLA licensees from September 2018, permitting them to access NLA licensed content for up to 365 days after the date of publication.

### Who is Extended Access available to?

Any licensee, other than a licensee who only takes CWRL, can elect to take Extended Access.

### What will it cost?

Extended Access is charged at an additional 10% per year on your existing NLA licence, excluding the CWRL element and any indemnity fees.

### How is the fee calculated?

The fee will be a flat rate % against all ongoing licence fees other than CWRL. So if a licensee pays £10k, the Extended Access fee will be £1k (10% of £10k). If the licensee pays £10k in total but £2k of that is CWRL, the Extended Access fee is based against the £8k business licence fee, i.e. £800 (10% of £8k).

### What titles are covered?

All NLA licensed content is covered by Extended Access, excluding the Financial Times.

### Does Extended Access cover all content, i.e. web, eClips, scanned?

It covers eClips titles, eClips Web titles and scanned titles.

### Will licensees be able to search content?

As this is a licence extension, no additional search capability or access to a wider content set is available. Licensees will simply be able to access self-sourced or MMO supplied content for up to 365 days.

### Do licensees need to log in?

Only in the way they need to log into their MMO service currently (for licensees with a MMO service).

### Will Extended Access work from the word 'go'?

Licensees taking Extended Access will be able to begin accessing content from the first day of the Extended Access period. This period will usually be arranged to coincide with your existing licence period (or renewal date).

Content on supporting MMO products will build up from the first day of the licensee taking Extended Access. For instance, a licensee taking Extended Access on 1<sup>st</sup> September, who has had a MMO service for at least the previous 28 days, will be able to see the previous 29 days on 2<sup>nd</sup> September; the previous 30 days on 3<sup>rd</sup> September; the previous 31 days on 4<sup>th</sup> September, etc. Eventually a rolling 365 days will be available.

### Can I only add Extended Access at the renewal of my NLA licence?

You can add this at any time, and the Extended Access fee and Extended Access period will be pro-rated to remain in line with your current licence period.

### What technical changes will be required?

No technical changes will be required from licensees.

### Will all MMOs be able to support this service?

All MMOs have the option to support Extended Access in their service if they choose to.

If a MMO is not yet ready to support Extended Access, the licensee is permitted to temporarily store the MMO supplied content locally, which the licensee is required to delete if it cancels or does not renew Extended Access.

## Extended Access – FAQs



### What happens if the licensee moves to another MMO?

Switching MMOs will not affect the licensee's access to the content.

All self-sourced NLA content can be accessed for 365 days, so long as the licensee subscribes to Extended Access.

All MMO supplied content should still be accessible, as the old MMO and the NLA will ensure all content supplied under the Extended Access terms will be made available to the new MMO or the licensee.

### What happens when the licensee has had the licence for 365 days?

The licensee will be able to renew the extension annually. Assuming the extension is renewed, 365-day rolling access will continue.

If a licensee cancels Extended Access, access to content by the licensee reverts to a maximum of 28 days (print)/ 100 days (web). For instance, if the licensee receives an article the day before it cancels, the licensee will only have access to that article for 29 days (28 days plus 1 day before cancellation date).

### Will the licence ever be for longer than 12 months?

It is possible that we will make Extended Access for longer than 365 days in future, however, at this stage there are no firm plans.

### What if I buy a 2 year licence from NLA with Extended Access, does this mean I get 730 days' access?

Although you can pay for Extended Access for both years of your 2-year licence, the articles that you receive in the first year of the licence will only be available for the first 365 days. Likewise, the articles that you receive in the second year of the licence will be available for the second 365 days.

### If I only have a Web End User Licence (WEUL), how does Extended Access work here?

Currently on a standard WEUL, the links to NLA publisher content (on our platform eClips Web) remain active for 100 days, not the 28 days for print content on eClips. Extended Access in this case extends the 100-day limit up to 365 days.

### Is there a change to the licence terms?

Yes. The terms will be amended to include wording that permits access to the content for 365 days as a permitted act. A definition of "Extended Access Period" and "Extended Access Fee" will also be included at the top of the terms.

### What if I need more information?

If you would like more information or have further questions, please contact your Account Manager directly or call 01892 525 273 or email [copy@nla.co.uk](mailto:copy@nla.co.uk).